Last rated
31 October 2019

Barchester Healthcare Homes Limited

Lucerne House

Overall rating	Inadequate	Requires improvement	Good	Outstanding ☆

Are services

Safe?	Good
Effective?	Outstanding ☆
Caring?	Outstanding ☆
Responsive?	Outstanding ☆
Well-led?	Outstanding ☆

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at https://www.cqc.org.uk/location/1-125856395

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder