

The Royal British Legion

# Lister House

Overall  
rating

Inadequate

Requires  
improvement

Good

Outstanding

## Are services

Safe?

Good

Effective?

Good

Caring?

Good

Responsive?

Good

Well led?

Requires  
improvement

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at [www.cqc.org.uk/location/1-125654888](http://www.cqc.org.uk/location/1-125654888)

We would like to hear about your experience of the care you have received, whether good or bad.

Call us on 03000 61 61 61, e-mail [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)