Care Quality Commission

Last rated
14 May 2019

Chartercare (West Midlands) Limited

Charter Care (West Midlands) Limited (B69)

Overall rating	Inadequate	Requires improvement	Good	Outstanding

Are services

Safe?	Requires improvement
Effective?	Good
Caring?	Good
Responsive?	Requires improvement
Well-led?	Requires improvement

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at https://www.cqc.org.uk/location/1-121828841

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: