

The John Townsend Trust

Westcliffe House

Overall
rating

Inadequate

Requires
improvement

Good

Outstanding

Are services

Safe?

Requires
improvement

Effective?

Requires
improvement

Caring?

Good

Responsive?

Requires
improvement

Well-led?

Requires
improvement

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We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: