What we think about

Collegiate House

Easy read report summary

Please print each page on one side of paper

Address

16 Collegiate Cresent

Broomhall

Sheffield

S10 2BA

Telephone number

0114 2662605

Website

www.moorville.com

This service is a care home for autistic people and people with a learning disability. 8 people can live here.

About the Care Quality Commission

The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

What we think about this service

We checked this service on
12 and 13 August 2026

We think this service is outstanding (meaning very good).

1. Is the service safe?

For the question, ‘Is the service safe?’, we think this service is outstanding (meaning very good).

Staff were really good at seeing when people were in danger and helping them.

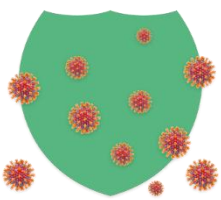
People were involved in all decisions about their care and the risks they wanted to take.

Staff worked really well with other services to keep people safe.

Where people lived and the equipment they used was designed for them. This helped people live more independently.

People chose the staff who worked with them.

Staff were recruited safely. The manager always employed the right staff



Staff involved people in ways to keep safe from infections.

People were in control of their medicines. Staff helped them to do this safely.

Managers made sure people and staff could always say when something was wrong. Everyone learnt from mistakes together.

2. Is the service effective?

For the question, ‘Is the service effective?’, which means does it do its job well, we think this service is outstanding (meaning very good).

Staff always involved people in working out what care and support they needed. This was checked regularly.

The service always followed the best guidance to support people really well.

Staff helped people to eat and drink in a healthy way and learn about this.

Staff always worked well with people and other services to support people together.

People got to see doctors or nurses when they needed it.
Staff helped people to get healthier.

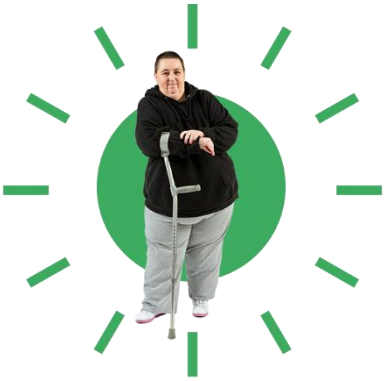
Managers often checked that people's care was right for them.

People were helped to make choices about their care.

3. Is the service caring?

For the question, ‘Is the service caring?’, which means does it support and respect people, we think this service is outstanding (meaning very good).

People were treated with a lot of respect. Staff were very kind.



All staff and managers were very good at understanding people’s strengths and needs. They always treated people as individuals.

People could always do the things they wanted to. They were always in control of their care.
Staff respected their choices.

Staff knew people very well so they were quick to help before they became uncomfortable or upset.

Managers helped staff to feel happy and safe at work. This helped them to give really good care.

4. Is the service responsive?

For the question, ‘Is the service responsive?’, which means does it meet people’s needs, we think this service is outstanding (meaning very good).

People’s care was always about what they wanted to do and how they wanted to do it. This helped people to do things that were important to them.

.

Very person-centred care was always given to people. Everyone knew how people wanted their care and always worked together to provide this.

People always got information about their care that was right and in a way they could understand.
Staff knew well how to help people to communicate.

It was easy for people and families to say if something needed to be better. Managers they always listened to them and put things right.

People could always use the service and get their care easily.

Staff were very good at understanding people's rights. People were always treated fairly.

Staff were very good at helping people to make decisions about their future. People had clear plans on how to support them if they were very ill.

5. Is the service well-led?

For the question, ‘Is the service well-led?’, which means do managers run the service well, we think this service is outstanding (meaning very good).

People were at the centre of the service and all staff understood this. Everyone worked to give people very good care all the time.

People knew who was in charge of the service. People said the manager was excellent.

People and staff were always listened to when they said something was wrong. Managers made sure everyone felt comfortable saying this.

Managers were very good at treating staff well and making them feel included in the service.

Managers always completed excellent checks to make sure the service worked well at all times.

Staff and managers always worked really well with other services to provide very good care to people. This made people's lives better.

Managers and staff kept learning and used clever new ideas to make the service better. They always listened to people to know what to make better.

What happens next?

We have not asked this service to make any changes.

We will go back to check this service again.

How to contact CQC

If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone

03000 61 61 61

Email

enquiries@cqc.org.uk

If you find any of the words in this report hard to understand, ask your family or a friend or a member of staff to help you.