What we think about SeeAbility – Fiennes House Residential Home

Easy read report summary

Please print each page on one side of paper

Address:

31 Drakes Park North

Wellington

Somerset

TA21 8SZ

Telephone number:

01823661529

Website:

www.seeability.org

This service is a care home for people with learning disabilities, sight loss and

autistic people. 12 people can live here.

About the Care Quality Commission

The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

What we think about this service

We checked this service on **21 December 2022 and 5 January 2023**

We think this service is good.

1. Is the service safe?

For the question, ‘Is the service safe?’, we think this service is good.

People were supported by enough staff.

People were safe from harm because staff were trained and knew people well. Relatives told us people were safe.

People got their medicine and tablets safely.

The home was clean and checks were made to ensure the home was safe.

2. Is the service well-led?

For the question, ‘Is the service well-led?’, which means do managers run the service well, we think this service is good.

People recieved person-centred care, because staff knew how they wanted their care to be given.

The manager was visable and listened to people and staff.

The manager made regular checks to make sure people are kept safe.

Relatives told us they were involved, felt listened too and were kept informed.

People could make choices about their care.

The service worked well with other organisations.

What happens next?

We have not asked this service to make any changes.

We will go back to check this service again.

How to contact CQC

If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

If you find any of the words in this report hard to understand, ask your family or a friend or a member of staff to help you.