

# What we think about Dimensions 1 Michigan Way



## Easy read report summary

Please print each page on one side of paper



### Address:

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### Telephone number:

023 8086 5753



### Website:

[https://dimensions-uk.org/service-  
detail/1-michigan-way-southampton/](https://dimensions-uk.org/service-detail/1-michigan-way-southampton/)



This service is a care home for people with learning disabilities and autistic people. 5 people can live here.

# About the Care Quality Commission



The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

## What we think about this service



We checked this service on  
**28 October 2022**  
**3 November 2022**



We think this service requires improvement (meaning it needs to get better).

## 1. Is the service safe?



For the question, 'Is the service safe?', we think this service requires improvement (meaning it needs to get better).

Risks to people had not always been assessed.

People told us they felt safe because staff knew how to keep them safe from danger.

People got their medicine and tablets safely.

## 2. Is the service effective?



For the question, 'Is the service effective?', which means does it do its job well, we think this service requires improvement (meaning it needs to get better).

People were not always supported to make their own decisions.

People got medical help when they needed it.

Staff had the right skills and training to support people.

### 3. Is the service well-led?



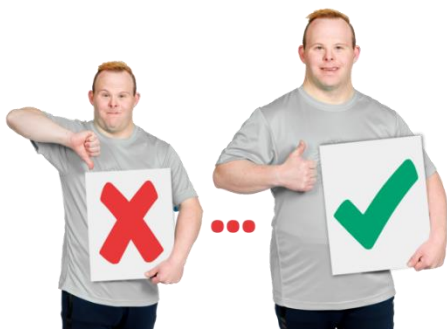
For the question, 'Is the service well-led?', which means do managers run the service well, we think this service requires improvement (meaning it needs to get better).

The service did not make regular checks to make sure people are kept safe.

The service did ask what people thought of the care provided.

The registered manager was ready to make the improvements needed.

## What happens next?



We have asked this service to make changes and to tell us when they will do this. They have already started to make positive changes!



We will work with the service and keep in touch while they make the improvements needed.

# How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **[enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)**

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