What we think about Chapel View

Easy read report summary

Please print each page on one side of paper

Address:

89a St Whites Road

Cinderford

GL14 3HA

Telephone number:

01594 824 400

Website:

www.stepasidecare.com

This service is a care home for people with learning disabilities and autistic people. 2 people live here.

About the Care Quality Commission

The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

We checked this service on **21 January 2022.**

We visited this service to check how it was keeping people safe from infections that can make them ill.

What this service was doing well to keep people safe from infections

The service welcomed visitors in at a time that suited the people they were visiting.

People were supported by staff who also had their vaccine.

Staff wore Personal Protective Equipment to ensure everyone is kept safe and well.

1. Is the service safe?

People living in the home were supported to receive visitors safely.

People were kept a safe distance from others when they needed to.

People arriving to use the service were supported to do this safely.

The service was using protective equipment, like gloves and face masks, in the right way.

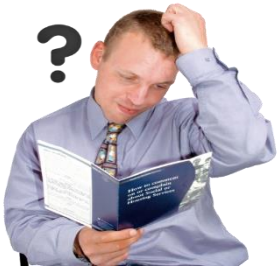
People and staff were being tested to check if they had an illness. People needed some more support with testing after going out in the community for some activities.

The service was kept clean.

Staff were supported to help stop infections happening, with things like training.

The service's policy about keeping people safe from infections was up to date.

How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

If you find any of the words in this report hard to understand, ask your family or a friend or a member of staff to help you.