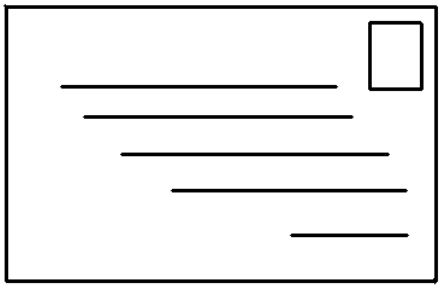
What we think about Broughton House and College

Easy read report

	**Address:** Brant Broughton Lincoln LN5 0SL **Phone: 01400 272929**
	Date we did the inspection: 6 January 2016

Broughton house specialises in the care of people who have a learning disability. It provides accommodation for up to 30 people who require personal and nursing care.

On the day of our inspection there were 27 people living at the home.

About the Care Quality Commission

We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Broughton House and College is safe, gives good results, caring, meets people's needs, and is managed well.

Here is what we found.

We ask five questions about services and this is what we found

Is the service safe?

We gave this service a score of good.

Staff knew how to keep people safe from harm.

	Staff knew how to give people their medicine safely.
	Does the service give good results?
	We gave this service a score of ‘good’.

We saw that people were involved in decisions about their care.

Staff had good systems to make sure people got medical help when they needed it.

People were supported to eat healthily

Is the service caring?

We gave this service a score of good.

Staff respected people’s privacy.

Staff were caring and friendly

People were able to choose where to go if they wanted to be on their own.

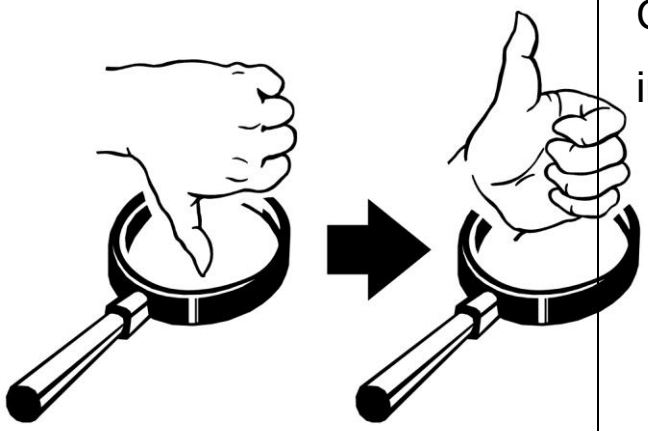
Does the service meet people's needs?

	We gave this service a score of good.
	People were able to choose what activities they wanted to do.
	People were always helped to keep in touch with their families.

Is the service managed well?

We gave this service a score of ‘good’.

Staff had meetings every month to talk about how things at the service could improve.

	Checks were in place to make improvements
	People’s views were listened to

What happens next?

We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us

If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**