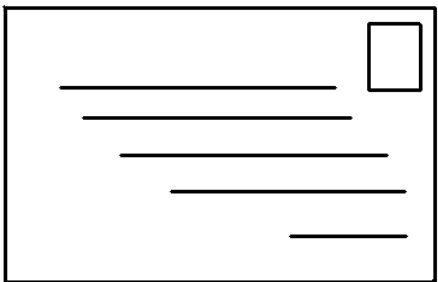
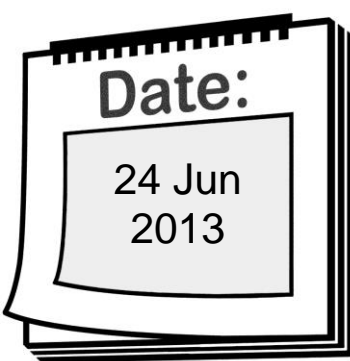



What we think about

Honeywood House Nursing Home

Easy read report

	<p>Address:</p> <p>Honeywood House, Rowhook, Horsham, RH12 3QD</p> <p>Phone: 01306627389</p>
	<p>Date the inspection was done:</p> <p>24 June 2013</p>
	<p>Honeywood House Nursing Home offers personal care and nursing for up to 28 older people with mental illness.</p>



If you would like this report in another format or language you can contact us at:

Phone: **03000 61 61 61**

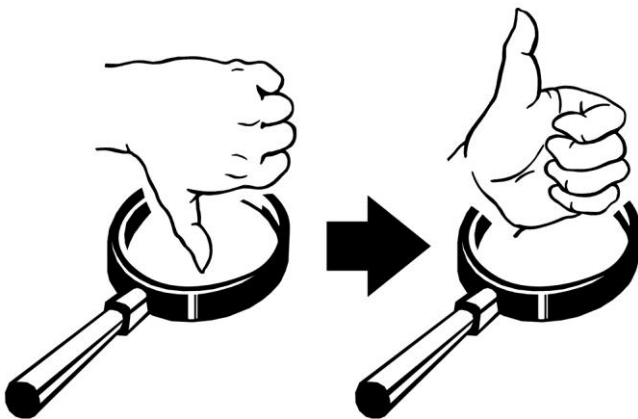
Email: enquiries@cqc.org.uk



About the Care Quality Commission



We make sure health and social care services give people safe, kind and very good care.



We also want to help services get better.



We check services in England to make sure they meet the rules about how good a care service must be.



How we checked Honeywood House Nursing Home



We visited Honeywood House
Nursing Home on 24 June 2014.



We talked with people who use
the service.



We talked with staff.



We looked information given to us by Honeywood House Nursing Home.



We checked the care plans of people who use the service.



We watched to see how staff treated people using the service.



We thought about what we learnt.

We decided what the people who run Honeywood House Nursing Home were doing right and what they were not.

What we found out about Honeywood House Nursing Home



What was good about Honeywood



The home was kept clean to stop germs from spreading.

This was so people did not get ill.



Staff got training to make sure they met people's needs in the best way.



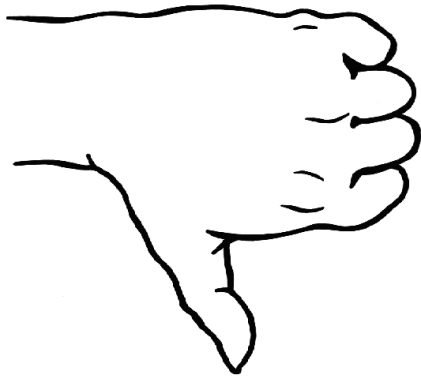
The owner checked to make sure new staff were safe.



Staff listened to what people said about the care they got.



There was a good system in place to deal with worries or complaints.



What was bad about Honeywood House Nursing Home



Staff did not follow the law when people living at Honeywood House Nursing Home could not make choices themselves.

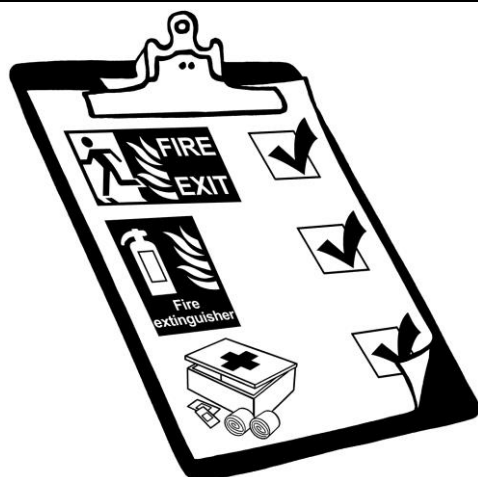




People were not always involved in planning their care.



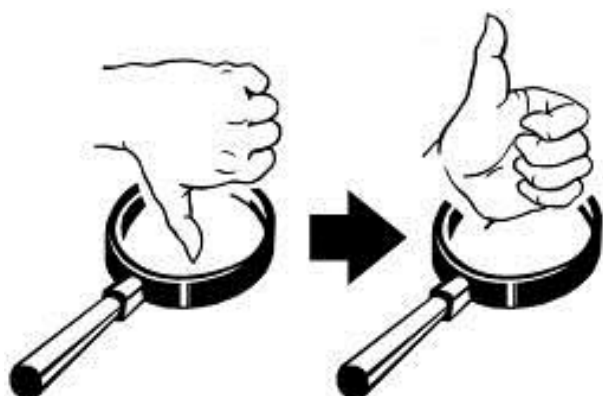
Staff did not fill in care plans the right way.



The risk plans were not up to date or completed to keep people safe from harm and illness.



What happens next?



We have asked Honeywood House Nursing Home to tell us how and when they will make things better by 22 August 2013.

We will check they do this.