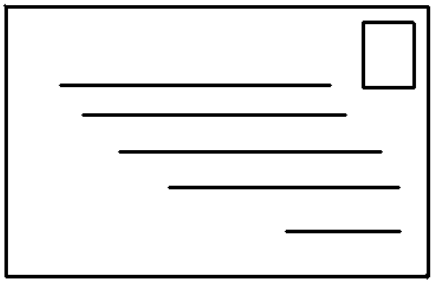
# What we think about

# 63 Eton Avenue

## Easy read report



**Address:**

63 Eton Avenue

Wembley

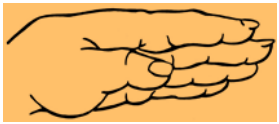
London

HA0 3AZ

**Phone:**

020 8782 8629

# About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

Our job is to check if every care service is:

- **Safe**
- **Effective** (meaning it gives good results)
- **Caring**
- **Responsive** (meaning it meets people's needs)
- **Well-led** (meaning it is managed well).

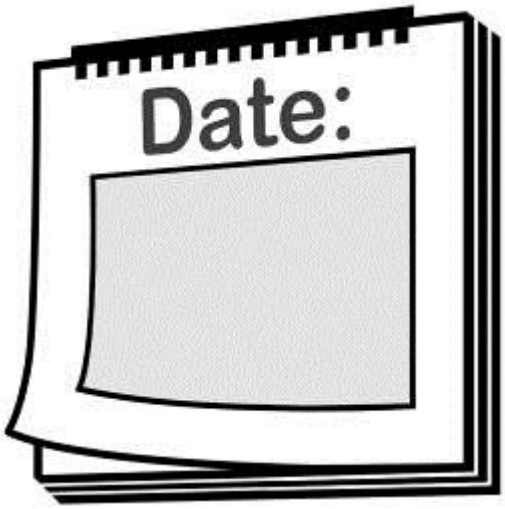
We then give the service ratings (or scores) of:

- **Outstanding** (meaning really good)
- **Good**
- **Requires improvement** (meaning it needs to get better)
- **Inadequate** (meaning it is poor).

## About this service

63 Eton Avenue is a Care Home. When we visited three people were living there.

**We checked this service on:**




14 March 2017

## What we think about this service

Across all the areas we checked, we think this service is **good**

## 1. Is the service effective?

For the question, ‘Is the service effective?’, we think the service is **good**

Social services had been asked for permission to make sure that people always had staff with them when they went out.

Staff had training to help them to support people living at 63 Eton Avenue.

## hat happens next?

We have not asked this service to make any changes, but we will go back to check this again in the future.

## Getting in contact with us

If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**