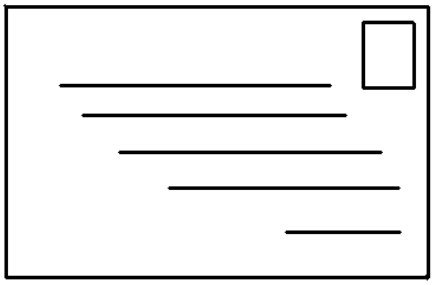
What we think about Henshaws Society for Blind People - 61 Kings Road Harrogate

Easy read report



Address:

Henshaws Society for Blind People - 61 Kings Road Harrogate

61 Kings Road

Harrogate

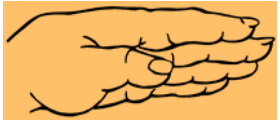
North Yorkshire

HG1 5HJ

Phone:

01423 561408

About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

Our job is to check if every care service is:

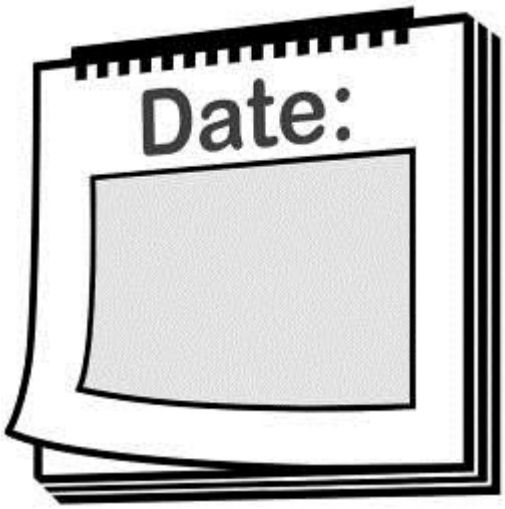
- **Safe**
- **Effective** (meaning it gives good results)
- **Caring**
- **Responsive** (meaning it meets people's needs)
- **Well-led** (meaning it is managed well).

We then give the service ratings (or scores) of:

- **Outstanding** (meaning really good)
- **Good**
- **Requires improvement** (meaning it needs to get better)
- **Inadequate** (meaning it is poor).

About this service

Henshaws Society for the Blind – 61 Kings Road is a residential care home. When we visited there were 4 people with sensory impairments living there.



We checked this service on:

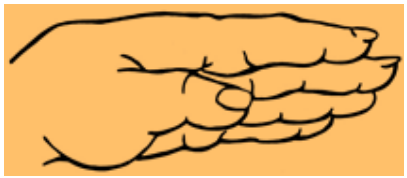
28 June 2017.
At this inspection we checked the service was Well-led.

You can read the report from our last inspection on our website at www.cqc.org.uk.

What we think about this service

Across all the areas we checked, we think this service is **good.**

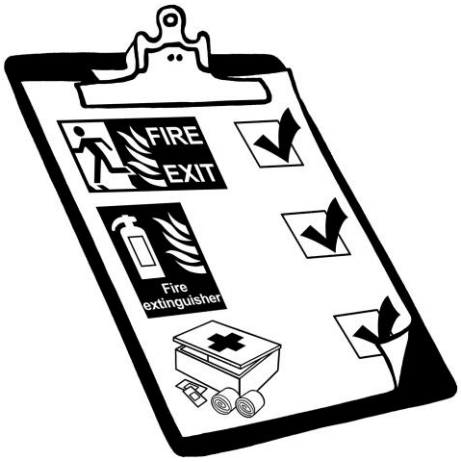
1. Is the service well-led?



For the question, ‘Is the service well-led?’, we think the service **requires improvement**

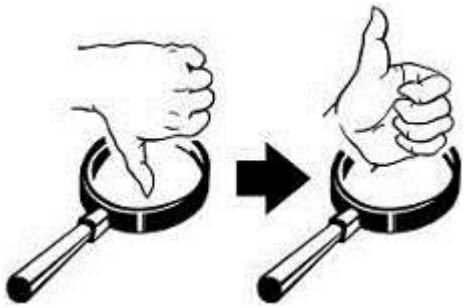
Staff had meetings every month to talk about how things at the service could improve.

Staff were supported to learn and receive training.



Staff made sure that checks were up to date.

What happens next?



We found that the service had improved. We will go back to check that the improvements have been maintained.

Getting in contact with us

If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**