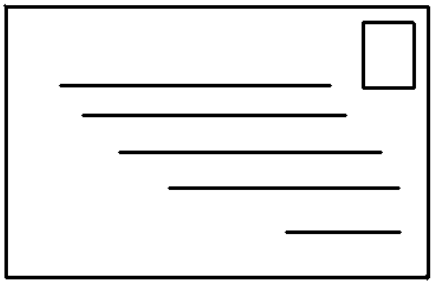
What we think about Autism Wessex

Autism Wessex-Community Support Service West

Easy read report



Address:

Autism Wessex-Community Support Service West

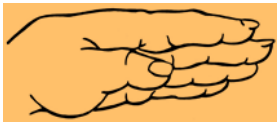
Suite 4, Stowey House

Bridport Road, Poundbury

Dorchester

DT1 3SB

About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

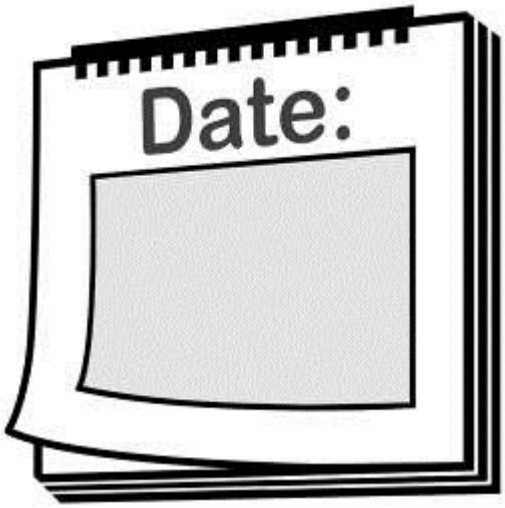
Our job is to check if every care service is:

- **Safe**
- **Effective** (meaning it gives good results)
- **Caring**
- **Responsive** (meaning it meets people's needs)
- **Well-led** (meaning it is managed well).

We then give the service ratings (or scores) of:

- **Outstanding** (meaning really good)
- **Good**
- **Requires improvement** (meaning it needs to get better)
- **Inadequate** (meaning it is poor).

About this service



Autism Wessex-Community Support Service West provides personal care to adults with autism. At the time of the inspection the service was supporting seven people.

We checked this service on:

23 March and 26 March 2018

What we think about this service

Across all the areas we checked, we think this service is **good**

1. Is the service safe?

For the question, ‘Is the service safe?’, we think the service is **good**

Staff knew how to keep people safe from harm.

There were enough staff to meet people’s care and support needs.

Staff knew how to give people their medicine safely.

2. Is the service effective?

For the question, ‘Is the service effective?’, we think the service is **good**

People were involved in decisions about their care.

Staff talked to doctors to make sure people got medical help when they needed it.

Staff received training to give them skills to do their job.

3. Is the service caring?

For the question, ‘Is the service caring?’, we think the service is **good**

Staff gave people enough privacy.

People were supported by staff who cared.

People were able to choose where to go if they wanted to be on their own.

4. Is the service responsive?

For the question, ‘Is the service responsive?’, we think the service is **good**

People were able to choose what activities they wanted to do.

People were able to raise concerns with staff.

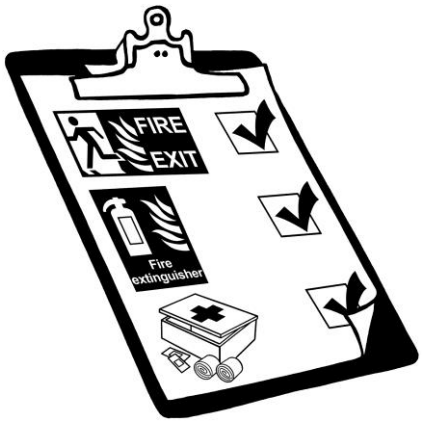
People were always helped to keep in touch with their families.

5. Is the service well-led?

For the question, ‘Is the service well-led?’, we think the service is **good**

Staff had regular meetings to talk about how things at the service could improve.

The manager listened to people and staff which demonstrated good leadership.



Quality checks were completed by the management team.

What happens next?

We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us

If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**