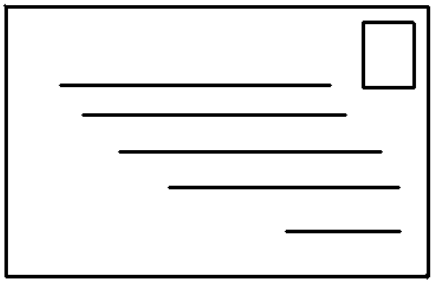
What we think about

Wolves Lodge

Easy read report



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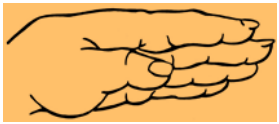
About the Care Quality Commission



We are an organisation called the Care Quality Commission (CQC).

Our job is to check if every care service is:

- **Safe**
- **Effective** (meaning it gives good results)
- **Caring**
- **Responsive** (meaning it meets people's needs)
- **Well-led** (meaning it is managed well).

We then give the service ratings (or scores) of:

- **Outstanding** (meaning really good)
- **Good**
- **Requires improvement** (meaning it needs to get better)
- **Inadequate** (meaning it is poor).

About this service

Wolves Lodge is a care home. It provides care and support for up to three people with learning disabilities and autism. This is a transition service for young adults moving from children's services to adult services.

When we visited Wolves Lodge one person was using the service.

We checked this service on:

11 September 2018

What we think about this service

Across all the areas we checked, we think this service is **Good**

1. Is the service safe?

For the question, ‘Is the service safe?’, we think the service is **Good**

Staff knew how to keep people safe from harm.

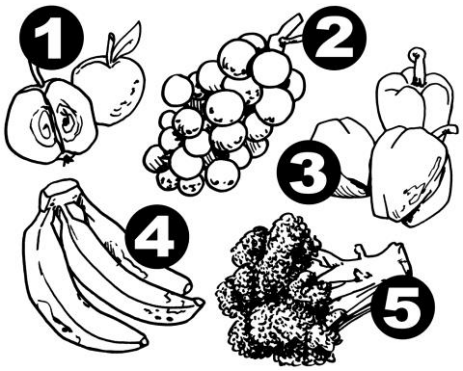
There was enough staff to look after people safely.

Staff knew how to give people their medicines safely.

2. Is the service effective?

For the question, ‘Is the service effective?’, we think the service is **Good**

We saw that people were asked if they agreed with decisions about their care and support



People were supported well to eat and drink enough.

Staff talked to doctors to make sure people got medical help when they needed it.

3. Is the service caring?

For the question, ‘Is the service caring?’, we think the service is **Good**

Staff encouraged people to do things for themselves and to be independent.

People were encouraged to make choices by the staff and these were respected.

Staff gave people enough privacy.

4. Is the service responsive?

For the question, ‘Is the service responsive?’, we think the service is **Good**

People made choices about their care and support and this was checked to make sure it met their needs.

People were safely supported in times of distress or when their behaviour may be challenging to them and others

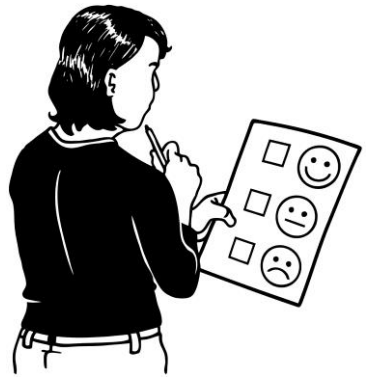
People knew how to share their experiences and to make a complaint if they were unhappy

5. Is the service well-led?

For the question, ‘Is the service well-led?’, we think the service is **Good**

The manager and staff had meetings to talk about how the service could improve.

Staff received the training they needed to help them look after people safely.



People were asked what they thought of the service and their feedback was acted on.

What happens next?

We have not asked this service to make any changes, but we will go back to check this again in the future.

Getting in contact with us

If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

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