

What we think about Florence House



Easy read report summary

Please print each page on one side of paper



Address:

11, Cranfield Road

Wootton

Bedfordshire.

MK43 9EB



Telephone number:

020 83554666



Website:

www.harristonhomes.com



This service is a care home for people with learning disabilities and autistic people. 4 people can live here.

About the Care Quality Commission



The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

We checked this service on **11 November 2020.**

We visited this service to check how it was keeping people safe from infections that can make them ill.

What this service was doing well to keep people safe from infections



The service booked visitors in at a time that suited the people they were visiting.



People had the same staff to support all their needs, like with their meals or just watching their favourite TV show with them.

1. Is the service safe?



People were kept safe from being infected by people visiting the service.



People arriving to use the service were supported to do this safely.



The service was not always using protective equipment, like gloves and face masks, in the right way.



Some people and staff were being tested to check if they had an illness, if they needed to.

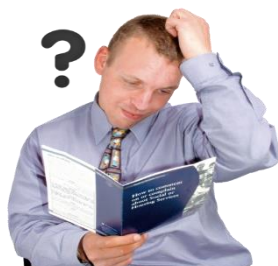


The service was kept clean.



The service's policy about keeping people safe from infections was up to date.

How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

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