What we think about Apple Orchard

Easy read report summary

Please print each page on one side of paper

Address:

The Green

Dean Road

Newnham

Gloucestershire

GL14 1AQ

Telephone number:

01594516582

This service is a care home for people with learning disabilities and autistic people. 10 people can live here.

About the Care Quality Commission

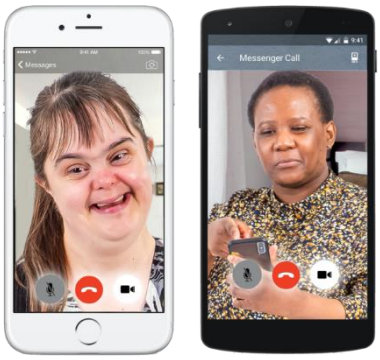
The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

We checked this service on **13 January 2021**

We visited this service to check how it was keeping people safe from infections that can make them ill.

What this service was doing well to keep people safe from infections

Apple Orchard made sure visitors did not catch and spread infection



People were supported to keep in touch with family using phone and video calls.

New furniture had been bought which could be kept clean.

People had been supported to continue with art lessons.

1. Is the service safe?

People were kept safe from being infected by people visiting the service.

People were kept a safe distance from others when they needed to.

The service was using proctective equipment like gloves and face masks, in the right way.

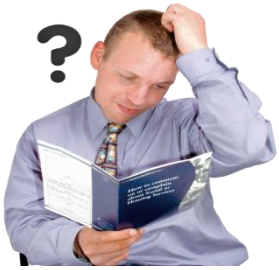
People and staff were being tested to check if they had an illness, if they needed to.

The service was kept clean.

Staff were supported to help stop infections happening, with things like training.

The service's policy about keeping people safe from infections was up to date.

How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

If you find any of the words in this report hard to understand, ask your family or a friend or a member of staff to help you.