

What we think about The Laurels



Easy read report summary

Please print each page on one side of paper



Address:

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Broadbridge Heath
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RH12 3PQ



Telephone number:

01403 220770



Website:

www.sussexhealthcare.org



This service is a care home for people with learning disabilities and autistic people. 41 people can live here.

About the Care Quality Commission



The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

What we think about this service

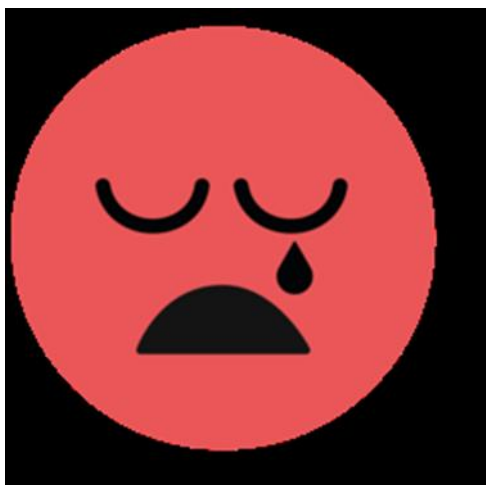


We checked this service on 17 and 18 November 2020



We think this service is inadequate
(meaning it is very poor).

1. Is the service safe?



For the question, 'Is the service safe?', we think this service is inadequate (meaning it is very poor).



People were not always kept safe from abuse.



People were not always supported to manage risks safely.

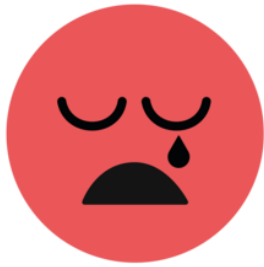


People did not always get their medicine and tablets safely.



Staff did not always have the right skills or training to support people safely.

2. Is the service well-led?



For the question, 'Is the service well-led?', which means do managers run the service well, we think this service is inadequate (meaning very poor).

People did not always have person-centred care.

Regular checks did not make sure people are kept safe.

The service did not always work well with other organisations.

What happens next?



We will go back to check this service in the next 6 months.

How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

If you find any of the words in this report hard to understand, ask your family or a friend or a member of staff to help you.