

# What we think about Treehaven Bungalows



## Easy read report summary

Please print each page on one side of paper



### **Address:**

Sandy Lane  
West Runton  
NR27 9LT

### **Telephone number:**

01263 838613

### **Website:**

[www.jeesal.org](http://www.jeesal.org)

This service is a care home for people with learning disabilities and autistic people. 11 people can live here.

# About the Care Quality Commission



The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

## What we think about this service



We checked this service on  
**22 July 2021**



We think this service requires improvement (meaning it needs to get better).

# 1. Is the service safe?



For the question, 'Is the service safe?', we think this service requires improvement (meaning it needs to get better).

Safeguarding incidents were not always reported to the right authorities.

People were supported by enough staff.

People got their medicine and tablets safely.

## 2. Is the service well-led?



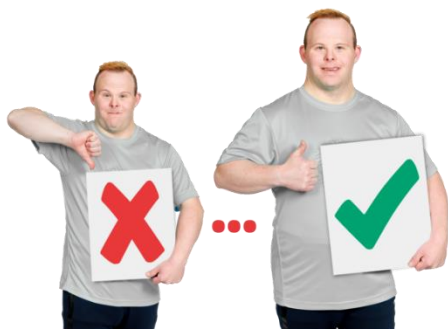
For the question, 'Is the service well-led?', which means do managers run the service well, we think this service requires improvement (meaning it needs to get better).

People's support plans were not always checked to make sure they contained the correct information.

The checks in place to find problems in the home did not always work.

People were supported by staff who knew them well.

# What happens next?



We have asked this service to make changes and to tell us when they will do this.



We will go back to check this service in due course.

# How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **[enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)**

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