

What we think about

Short Term Breaks - 69

Neithrop Avenue



Easy read report summary

Please print each page on one side of paper



Address:

69 Neithrop Avenue

Banbury

Oxfordshire

OX16 2NT

Telephone number:

01295269646

Website:

www.brandontrust.org



This service is a respite service for people with learning and physical disabilities.

About the Care Quality Commission



The **Care Quality Commission (CQC)** checks if every health and social care service gives good care to people.

What we think about this service



We checked this service on
13 December 2021

We think this service is good.

1. Is the service safe?



For the question, 'Is the service safe?', we think this service is good.

People were supported by enough staff.



People told us they felt safe because staff knew how to keep them safe from danger.



People got their medicine and tablets safely.

2. Is the service well-led?



For the question, 'Is the service well-led?', which means do managers run the service well, we think this service is good.

People knew who was in charge of the service.

The manager listened to people and staff.

The manager and staff made regular checks to make sure people are kept safe.

People and relatives could meet with staff to look at the support provided at the respite service.



The service worked well with other organisations.

What happens next?



We have not asked this service to make any changes.



We will go back to check this service again.

How to contact CQC



If you would like a different version of this report, or you would like to tell us something, please contact us by:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**

If you find any of the words in this report hard to understand, ask your family or a friend or a member of staff to help you.