

Care Update

Our latest view of the performance of care services in England

Focus on dementia



We found that people with dementia have:

- longer hospital stays
- more readmissions
- higher mortality rates



CQC's work has reinforced the need for better identification and recording of dementia and comprehensive training for care staff.

Alzheimer's Society

In more than half of the country, people with dementia living in a care home were more likely to go to hospital with avoidable conditions than those who did not have dementia.



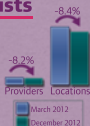
Performing significantly worse Not significantly different



In almost a third of hospital admissions of people with the condition there was no record of their dementia.



NHS trusts



Positive changes

- Services were better able to plan and deliver the care needed by patients.
- More being done to protect people from the risk of abuse.

Areas to improve

- Fewer NHS hospitals were able to assure themselves of the quality of their care.
- Mental health & learning disability services need more adequate staffing.

Independent healthcare



Positive changes

- Community services improved support for staff through training, supervision & appraisal.
- Mental health services treated people with respect and involved them in their care.

Areas to improve

- Fewer independent hospitals were able to assure themselves of the quality of their care and manage risk to patients.

Adult social care



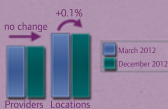
Positive changes

- Home care services were better able to plan and deliver the care needed by patients.
- More being done to protect people from the risk of abuse.

Areas to improve

- More action is needed to ensure people get their medicines safely and when they need them.
- Nursing homes need to do more to support care staff through training and supervision.

Primary dental care



Positive changes

- Dental services treated people with respect and involved them in their care.
- Services fully assessed patients' needs and delivered the care they required.

Areas to improve

- Fewer services met standards relating to recruiting staff and carrying out checks.
- Some services struggled with keeping patient records up to date, safe and confidential.

Independent ambulances



Positive changes

- All services we inspected were treating people with respect.
- Services were almost all found to be providing good care and treatment.

Areas to improve

- More needs to be done to ensure standards of cleanliness are met.
- Proper checks on staff must be done and they should be supported through training and supervision.

