

## Revision to the 2017 Maternity services survey

CQC have identified a major error in the trusts categorised as 'much worse than expected', 'worse than expected' and 'better than expected' with the report entitled 'Identifying outliers within trust-level results'. In total ten trusts have been impacted by this error and notified of the impact separately.

Within the analysis used to categorise trusts, we have discovered there was an error in the scoring of question D8 '*Thinking about your stay in hospital, if your partner or someone else close to you was involved in your care, were they able to stay with you as much as you wanted?*'. This error resulted in responses scored as '0' (the most-negative option) for D8 being excluded from the calculation of trust-level proportion of poor and good ratings, for all trusts.

In correcting this error, the z-score outputs which are used to categorise scores within the five bandings were altered for all trusts. Full detail of the analysis methodology and the z-score thresholds used is detailed in appendices A and B of the report.

An amended version of the report has been uploaded to the CQC website. We have also reviewed all other published materials and can confirm that all other publications are correct and unaffected by the error.

Please note that within this new version, the proportions of 'most negative (0/10)', 'Middle' and 'Most positive (10/10)' for all trusts and the trust average differ from the previous report.

In addition ten trusts have new bandings:

Trusts previously reported as '**better than expected**', with a corrected banding of '**about the same**'

- Shrewsbury and Telford Hospital NHS Trust
- Northampton General Hospital NHS Trust

Trusts previously reported as '**worse than expected**', with a corrected banding of '**about the same**'

- Croydon Health Services NHS Trust
- Milton Keynes University Hospital NHS Foundation Trust
- University College London Hospitals NHS Foundation Trust

Please note that as the correct band for the five trusts listed above is 'about the same' they will not be named within the content of the amended report.

Trusts previously categorised as '**about the same**', with a corrected banding of '**better than expected**'

- Dartford and Gravesham NHS Trust
- Maidstone and Tunbridge Wells NHS Trust

Trusts previously categorised as 'about the same', with a corrected banding of '**worse than expected**'

- North Tees and Hartlepool NHS Foundation Trust
- Hull and East Yorkshire Hospitals NHS Trust

Trusts previously reported as '**much worse than expected**', with a corrected banding of '**worse than expected**'

- Barts Health NHS Trust