

Health and social care services need to work well together so that people have a better experience.



Keeping healthy at home

- GP practices
- Community health care
- Care at home
- Unpaid carers

UNMET NEED
1.2m
older people with unmet care needs – up from 1m last year

FALL

- Alternatives to A&E
- GP or urgent care centre
 - Rapid response team
 - Care at home

Ambulance



A&E

PRESSURE
680k
ambulance hours lost due to delayed turnaround times at A&E in 16/17

DEMAND
2.5m
people spent longer than four hours in A&E in 16/17 – up from 1.8m last year

Ward

NHS DELAYS
1.3m
days delayed in hospital attributed to NHS in 16/17

When care is not joined up between hospitals and care services, the journey can take longer.



ADULT SOCIAL CARE DELAYS
780k
days delayed attributed to adult social care in 16/17

Care home

ADULT SOCIAL CARE DELAYS
4k
fewer nursing home beds than in April 2015

ADULT SOCIAL CARE STAFFING
90k
staff vacancies across adult social care

Re-ablement

Helping people get back on their feet

ACUTE HOSPITAL BED OCCUPANCY
91.4 AV. %
Highest ever occupancy rates in NHS from Jan to Mar 2017

Hospital care

Returning home

I am 78 years old.
I have hip and knee problems.
Sometimes I have difficulty remembering things.
I live alone and I want to stay independent as long as possible.

What happens if I have a fall?

