

STATE OF CARE



CQC's role in monitoring the Mental Health Act



MHA provides

Safeguards for people's rights

Rules and requirements for professionals

10% year-on-year rise to

58,400 detentions in 2014/15



We spoke with

We carried out

4,282 patients detained under the the MHA

1,349 monitoring visits



Many providers are doing well but care is **not consistently good** across England



12%

515 out of 4,344 patients we interviewed were **not informed of their right to an Independent Mental Health Advocate.**

29%

1,214 out of 4,226 records showed **no patient involvement or patient views.**

Only half of the wards we visited had provided staff with any training on how they should **support and help patients.**



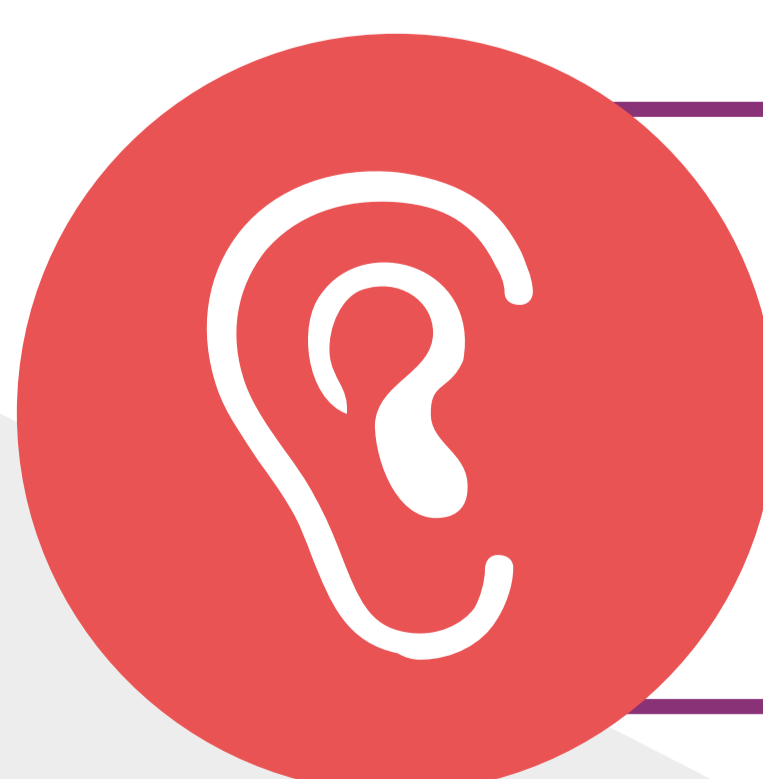
Priorities for change

Providers must demonstrate stronger leadership making sure they can train and support their staff on the revised Code of Practice and how patients should be involved in their care from admission and onwards.



Commissioners should consider how to ensure the best approach to commissioning, procuring and delivering services locally that is based on the needs of people who use services.

The Department of Health and national agencies should work together to focus on early intervention to reduce detention rates.



The experiences and views of detained patients should be a routine part of local MHA monitoring.

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