

Dear Colleague

Today, 23 September 2016, CQC has revised the survey results published as part of the 2015 Community Mental Health survey: [Statistical release](#), [National tables](#), and [trust benchmark data](#). We have also revised the [separate response](#) to the survey published by CQC.

The revision corrects an error in the 2014 survey results for two questions. The revision resulted in small changes in the comparison of results from 2015 back to 2014, for both the England results in the Statistical release, and in trusts' scored data for those two questions. While the change is relatively small (one percentage point at England level) the impact was deemed 'material' as outlined in our [Statistics: Revisions and Corrections Policy](#). The error was caused by an inconsistency in the statistical programming used by the Picker Institute to produce the results. The CQC and the Picker Institute are working to ensure that we learn from this and that it does not recur.

The results for all trusts from the 2014 survey (with the data cleaning corrected for Q16 and Q17) will be published in a new open source format alongside the 2016 Community Mental Health survey results, expected in November 2016.

All outputs were thoroughly quality assured by both the CQC and the Picker Institute before they were re-published on the CQC website.

Full details of the identified error and its impact are available on the Community Mental Health [survey page](#) on the CQC website. If you have any questions or wish to discuss the revision and how it may have affected your use of the data please contact the survey team on **patient.survey@cqc.org.uk**.

While this revision was being undertaken, CQC and the Picker Institute have also revised the 2015 Community Mental Health survey products to remove responses for six trusts where data quality concerns had recently been identified. There were errors within the 2015 samples for these trusts that were identified as part of the process to draw a sample for the 2016 survey. The survey results for England, and the comparisons across trusts in the benchmark reports, have been recalculated to ensure that the information is updated ahead of the publication of the 2016 Community Mental Health survey on 15 November 2016. The errors at trusts will be outlined fully in the Quality and Methodology report, due to be replaced on the CQC website.

The revised results for trusts from the 2015 benchmark reports are contained within the open source trust level data that has been reissued. The individual reports for each trust will be made available on the www.nhssurveys.org website in due course.