Care Quality Commission

Intelligent Monitoring Report

Chelsfield Surgery

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GP IM is an initial list of 37 indicators that currently cover three of our five key questions - Effective, Responsive and Caring. The indicators used in IM are already included within the location data packs that you can access pre inspection. As with the approach followed in the Hospitals sector the tool draws on existing and established national data sources (e.g. QOF, GP Patient Survey).

This report presents CQCs view of the IM indicators for Chelsfield Surgery**.**

The information helps to inform:

- scheduling decisions
- identify potential concerns
- key lines of enquiry

We have published a document setting out the definition and full methodology for each indicator, a paper on the statistical methodology and a Frequently Asked Questions document. If, after consulting these documents, you have any further queries or need more information please email enquiries@cqc.org.uk putting the phrase "**GP IM Query**" in the subject line.

Tier One Indicators

Domain	ID: Indicator description (time period)	Numerator	Denominator	Observed	Expected
Effective	GPHLIAC01: The number of Emergency Admissions for 19 Ambulatory Care Sensitive Conditions per 1,000 population. (01/04/13 to 31/03/14)	37	7.61	4.86	13.63
	GPHLIAP: Number of antibacterial prescription items prescribed per Specific Therapeutic group Age-sex Related Prescribing Unit (STAR PU). (01/04/13 to 31/03/14)	5014	17253	0.29	0.28
	GPHLICH01: The ratio of expected to reported prevalence of Coronary Heart Disease (CHD). (01/04/13 to 31/03/14)	223	354.69	0.63	0.72
	GPHLICPD: Ratio of reported versus expected prevalence for Chronic Obstructive Pulmonary Disease (COPD) (01/04/13 to 31/03/14)	137	252.04	0.54	0.61
	GPHLICQI: Percentage of Cephalosporins & Quinolones Items as a proportion of antibiotic items prescribed. (01/04/13 to 31/03/14)	274	5010	0.05	0.06
	GPHLIEC01: Emergency cancer admissions per 100 patients on disease register. (01/04/13 to 31/03/14)	Value suppressed	Value suppressed	Value suppressed	7.45
	GPHLIFV01: The percentage of patients aged over 6 months to under 65 years in the defined influenza clinical risk groups that received the seasonal influenza vaccination. (01/09/13 to 28/02/14)	295	571	0.52	0.52
	GPHLIFV02: The percentage of patients aged 65 and older who have received a seasonal flu vaccination. (01/09/13 to 28/02/14)	1115	1558	0.72	0.73
	GPHLIHP: Average daily quantity of Hypnotics prescribed per Specific Therapeutic group Age-sex Related Prescribing Unit (STAR PU). (01/10/13 to 30/06/14)	8198	65415	0.13	0.28
	GPHLIINI: Number of Ibuprofen and Naproxen Items prescribed as a percentage of all Non-Steroidal Anti-Inflammatory drugs Items prescribed. (01/04/13 to 31/03/14)	837	1192	0.7	0.71
	GPOSDD01: Dementia diagnosis rate adjusted by the number of patients in residential care homes. (30/09/14 to 30/09/14)	25	88.76	0.28	0.54
	QOFGP102: The percentage of patients with diabetes, on the register, in whom the last IFCC-HbA1c is 64 mmol/mol or less in the preceding 12 months (01/04/13 to 31/03/14)	239	305	0.78	0.78
	QOFGP104: The percentage of patients with diabetes, on the register, with a record of a foot examination and risk classification 1-4 within the preceding 12 months (01/04/13 to 31/03/14)	222	302	0.74	0.88
	QOFGP106: The percentage of patients with diabetes, on the register, in whom the last blood pressure reading (measured in the preceding 12 months) is 140/80 mmHg or less (01/04/13 to 31/03/14)	219	307	0.71	0.79
	QOFGP110: The percentage of patients with schizophrenia, bipolar affective disorder and other psychoses who have a comprehensive, agreed care plan documented in the record, in the preceding 12 months (01/04/13 to 31/03/14)	30	30	1	0.86

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	QOFGP111: The percentage of patients with schizophrenia, bipolar affective disorder and other psychoses who have a record of alcohol consumption in the preceding 12 months (01/04/13 to 31/03/14)	30	31	0.97	0.89
	QOFGP150: The percentage of patients with atrial fibrillation, measured within the last 12 months, who are currently treated with anti-coagulation drug therapy or an anti-platelet therapy (01/04/13 to 31/03/14)	37	38	0.97	0.98
	QOFGP155: The percentage of patients with hypertension in whom the last blood pressure reading measured in the preceding 9 months is 150/90mmHg or less (01/04/13 to 31/03/14)	936	1307	0.72	0.83
	QOFGP162: The percentage of patients with physical and/or mental health conditions whose notes record smoking status in the preceding 12 months (01/04/13 to 31/03/14)	1666	1780	0.94	0.95
	QOFGP178: The percentage of patients aged 75 or over with a fragility fracture on or after 1 April 2012, who are currently treated with an appropriate bone-sparing agent (01/04/13 to 31/03/14)	1	1	1	0.81
	QOFGP182: The percentage of women aged 25 or over and who have not attained the age of 65 whose notes record that a cervical screening test has been performed in the preceding 5 years (01/04/13 to 31/03/14)	1549	1845	0.84	0.82
	QOFGP27: The percentage of patients diagnosed with dementia whose care has been reviewed in a face-to-face review in the preceding 12 months (01/04/13 to 31/03/14)	25	28	0.89	0.84
	QOFGP33: The percentage of patients with diabetes, on the register, who have a record of an albumin:creatinine ratio test in the preceding 12 months (01/04/13 to 31/03/14)	229	305	0.75	0.86
	QOFGP35: The percentage of patients with diabetes, on the register, whose last measured total cholesterol (measured within the preceding 12 months) is 5 mmol/l or less (01/04/13 to 31/03/14)	234	300	0.78	0.82
	QOFGP36: The percentage of patients with diabetes, on the register, who have had influenza immunisation in the preceding 1 September to 31 March (01/04/13 to 31/03/14)	254	265	0.96	0.93
	QOFGP51: The contractor establishes and maintains a register of patients aged 18 or over with learning disabilities (01/04/13 to 31/03/14)	-	-	Yes	-
	QOFGP54: The contractor establishes and maintains a register of all patients in need of palliative care/support irrespective of age (01/04/13 to 31/03/14)	-	-	Yes	-
	QOFGP55: The contractor has regular (at least 3 monthly) multidisciplinary case review meetings where all patients on the palliative care register are discussed (01/04/13 to 31/03/14)	-	-	Yes	-

Tier One Indicators

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Caring	GPPS003: The proportion of respondents to the GP patient survey who stated that in the reception area other patients can't overhear (01/07/13 to 31/03/14)	15.95	121.41	0.13	0.09
	GPPS004: The proportion of respondents to the GP patient survey who stated that they always or almost always see or speak to the GP they prefer. (01/07/13 to 31/03/14)	23.09	72.87	0.32	0.38
	GPPS014: The proportion of respondents to the GP patient survey who stated that the last time they saw or spoke to a GP, the GP was good or very good at involving them in decisions about their care (01/07/13 to 31/03/14)	95.41	112.04	0.85	0.82
	GPPS015: The proportion of respondents to the GP patient survey who stated that the last time they saw or spoke to a GP, the GP was good or very good at treating them with care and concern. (01/07/13 to 31/03/14)	106.73	116.83	0.91	0.85
	GPPS020: The proportion of respondents to the GP patient survey who stated that the last time they saw or spoke to a nurse, the nurse good or very good at involving them in decisions about their care (01/07/13 to 31/03/14)	82.94	97.66	0.85	0.85
	GPPS021: The proportion of respondents to the GP patient survey who stated that the last time they saw or spoke to a nurse, the nurse was good or very good at treating them with care and concern.. (01/07/13 to 31/03/14)	94.66	103.78	0.91	0.9
	GPPS025: The proportion of respondents to the GP patient survey who described the overall experience of their GP surgery as fairly good or very good. (01/07/13 to 31/03/14)	106.43	121.38	0.88	0.86
Responsive	GPPS001: The percentage of patients who gave a positive answer to 'Generally, how easy is it to get through to someone at your GP surgery on the phone?'. (01/07/13 to 31/03/14)	96.87	120.28	0.81	0.75
	GPPS023: The percentage of patients who were 'Very satisfied' or 'Fairly satisfied' with their GP practice opening hours. (01/07/13 to 31/03/14)	83.8	118.35	0.71	0.8