

London Ambulance Service NHS Trust

Overall
rating

Inadequate

Requires
improvement

Good

Outstanding

	Safe	Effective	Caring	Responsive	Well-led	Overall
Emergency operations centre (EOC)	Requires Improvement	Good	Good	Good	Requires Improvement	Requires Improvement
Resilience	Good	Good	Not rated	Good	Good	Good
Patient transport services	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement	Requires Improvement
Emergency and urgent care	Requires Improvement	Good	Good	Good	Good	Good