

Mr Clarence Leo Vaz and Mrs Caroline Ann Vaz trading as Parklands Nursing Home

Highcroft Manor

Overall
rating

Inadequate

Requires
improvement

Good

Outstanding

Are services

Safe?

Inadequate

Effective?

Inadequate

Caring?

Inadequate

Responsive?

Inadequate

Well-led?

Inadequate

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-1305322649>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: