

Barchester Healthcare Homes Limited

Lucerne House

**Overall
rating**

Inadequate

Requires
improvement

Good

Outstanding



Are services

Safe?

Good

Effective?

Outstanding



Caring?

Outstanding



Responsive?

Outstanding



Well-led?

Outstanding



The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-125856395>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder